



TICK AND FLEA POLICY

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We politely ask that ensure your dog is up to date with any flea and tick treatment before their scheduled appointment with us. If you suspect they may have fleas or a tick please check them thoroughly and inform us as soon as you can if you need to cancel your appointment. (please also see cancellation policy)

If we do come across any fleas/ticks on your dog, we will contact you straight away so you can come and collect them immediately. We will be unable to continue grooming your dog for health and safety reasons so your dog's grooming service will be stopped at this point. Depending on where we are up to in the groom, a fee may incur.

We will then arrange a new date to complete the grooming service with you. We will not under any circumstances attempt to remove ticks ourselves. We are not trained to do this and feel is better for your vet to remove the tick to ensure it is removed safely & successfully.

You will be charged full payment as we will need to ensure the salon is sanitized which means taking time out to fully sanitize the salon before grooming any other pets.